

Integrated management system policy

TRAM SLOVAKIA, S.R.O.

Our vision

The IMS Policy represents a statement of commitments, overall management strategy and vision of the company's director in the field of quality, environmental protection and OHS in accordance with its strategic direction, values and vision. The vision is a manifestation of our goals. These goals have set the target to be a reliable and competitive supplier in their own specialty, comply the requirements and needs of customers and stakeholders by meeting products and providing services in full compliance with specified requirements, applicable regulatory and regulatory requirements and ensuring environmental protection and health protection of our employees.

Our commitment

The IMS Policy is the highest document in the management system by which our Senior Management demonstrates leadership and commitment with IMS objectives and provides a framework for company to continuously align the processes defined in the IMS Policy. The goal is the continuous improvement of our company. The aim consists in fulfilling customer requirements for the product and providing efficient and continuous increasing that quality. The management committed to meet financial, material, personnel and other resources for IMS to fulfil all processes and activities of the company, ensuring the quality of products and services as well as increasing customer satisfaction with an emphasis on environmental and OHS protection. All these activities in three years, implement the best. One of the major strategic projects and activities will be continuous process of learning. The result and responsibility of customers, providing satisfactory and efficient and the maximum degree of OHS security and OHS-related impact on the customer.

The management and all employees committed to continuously improve the performance and efficiency of IMS by meeting the requirements of the IMS Policy, customer and customer requirements, IMS ISO 9001 and public protection, IMS OHS and environmental protection, providing a comprehensive health, safety and environment and safety, environment, as well as compliance with applicable legal and other quality requirements. Management and OHS will the protection of workers' requirements for OHS. We are aware of the responsibility to meet requirements, continuously improve IMS, meet applicable requirements as well as increase the level of quality and safety of our products and services will demonstrated in the environment for our customers and other interested parties as possible.

The subject of our IMS is: "Development and production of health systems (HSA, lines and ropes)".

What we want to achieve

- To fully implement, maintain and continuously improve IMS, including the necessary specialties, and first commitment is accordance with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018.
- Setting measurable goals and meeting them is a natural part of our daily activities and opportunities. We do not intend a common goal - to be a successful company with satisfied workers, customers and stakeholders.
- Provide adequate resources to a strong support for the development and achievement of IMS, provide resources for staff training, infrastructure, staff environment and always IMS staff continuous life improvement.
- Systematically communicate with customers and stakeholders, identify their needs and requirements for products and services, monitor them and create opportunities for their fulfillment in the company that is best in all aspects, thereby maintaining and improving the position in the market.
- We know that only quality products and services, quality staff and our responsibility and diligence contribute to the satisfaction of customers who feel us and our benefits. We know that only a satisfied customer will come back to us and bring us another job, provide good references about us working in new customers.
- Creating space for the application of originality and entrepreneurial thinking is a basic condition for the implementation of innovation, in which our ideas, strategies, processes and products are born.
- Continuously identify and implement opportunities and obligations arising from applicable legal, regulatory and other requirements of relevant stakeholders. Continuously monitor compliance with legal requirements.
- In the care and protection of the environment and OHS, protect and apply the principle of pollution prevention, prevention of wastes and damage to health in order to reduce negative external impacts and continuously improve the management and performance of OHS, improve environmental performance.
- Effectively manage personnel's flexibility and improve the quality of products and services provided and increase customer satisfaction.
- To ensure identification and protection of OHS aspects and security risks of the company's activities and products in order to minimize them.
- Ensure awareness of capability, legal and other requirements and create awareness of IMS among employees.
- Ensure awareness and interest understanding of the public so that all staff and relevant stakeholders are aware of their role and participate in the implementation of the IMS policy and the most important and significant of the responsibility.
- Continuous improvement, enhancing the efficiency and performance of IMS is the basic building block in the success of our company. We do work together to improve.
- We are not there, we work together, we help each other, we believe in each other, we motivate each other. We know that only good will bring, responsibility, respect and diligence will contribute to our success and best.
- Improving professional qualifications, continuous learning and experience of our contributors in improving IMS performance and the context of non-compliance with requirements is essential to the satisfaction of us all.
- We assess opportunities. Following new trends and our own activities in the field of innovation, design and development of new products and services create opportunities for staying ahead of our competitors, staying on the market and strengthening our reputation.
- We are committed to meeting customer requirements, applicable regulatory and regulatory requirements on an ongoing basis. We want to meet our customers' OHS and environmental protection - as all our work.
- We communicate together and share important information. Our management creates conditions for mutual communication, trust and open decision-making on important matters of our company.
- We protect the values of our company, we try to solve potential problems and changes in a timely manner. Effective risk management and implementation of preventive risk reduction measures is an integral part of every process in our company.

We are fully committed to jointly implementing the above objectives through decisions, actions and daily work. The management is committed to meeting higher conditions in all of us and providing resources for the successful implementation of our ideas, quality, discipline and the main mission of the Quality Policy.

Tram Slovakia, S.R.O. works together