

Quality Policy

TIMM SLOVAKIA, s.r.o.

OUR VISION

As a manufacturer of synthetic fibres, yarns and ropes we aim to be a reliable and competitive supplier who optimally meets the needs of our customers and relevant stakeholders by providing products and services fully in accordance with specified requirements and applicable regulatory and provisional requirements.

OUR COMMITMENT

Quality Policy is the top quality management system document which reflects our Top Management's leadership and commitment to recognize quality management system. Moreover, the Top Management commits to managing the company in accordance with the provisions defined in this Quality Policy. Our goal is a continuous development of our company. We are committed to our customers' product and services requirements and to their continuous quality improvement. The Top Management is committed to creating financial, material and staffing and other resources necessary for quality management system as well as all other company's processes and activities.



OUR COMMON GOALS

- *Continuous improvement, increasing efficiency and performance of quality management system and its processes are the cornerstones of our company's success. We all are working on this improvement.*
- *Defining measurable quality goals and their fulfilment are natural parts of our everyday activities and duties. We all are committed to the same goal of being a successful company with satisfied owners, employees and relevant stakeholders.*
- *We know that it is only quality products and services, quality work, individual responsibility and willingness that contribute to satisfied customers, who, in turn, provide for us and our families. We know that it is only a satisfied customer that comes back and brings more business, passes on good references and brings new customers.*
- *We are one team, pulling together and helping, trusting and motivating one another. We know that it is only good working environment, being considerate, tolerant and willing that contribute to our common goal.*
- *Improving our professional qualifications, never ending learning and the awareness of our contribution to a higher performance of quality management system and failures to meet its requirements are the foundations of our satisfaction.*
- *We take our chances. Monitoring the latest trends, our new activities in the field of innovations, design and development of new products and services we provide create the prerequisite to gain the edge over the competition, keep our market position and build up our reputation.*
- *We commit to continuously meeting the requirements of our customers and applicable regulatory and provisional requirements. We would like to increase our awareness in the field of Health and Safety as well as Environmental Protection - we all sort waste.*
- *We communicate and share important information with one another. Our Top Management creates the environment of 2-way communication, trust and a joint decision making process involving important company matters.*
- *We protect the values of our company and we do our best to solve potential issues and changes in a timely manner. Effective risk management and carrying our preparative measures to mitigate these risks are integral parts of each process in our company.*

We are deeply committed to carrying out the intentions above by way of quality goals, measures and everyday tasks. The Top Management of the company is committed to creating suitable environment for all of us and providing resources necessary for successfully fulfilling our vision, quality goals and the main targets of this document.

On behalf of TIMM SLOVAKIA, s.r.o. and its employees